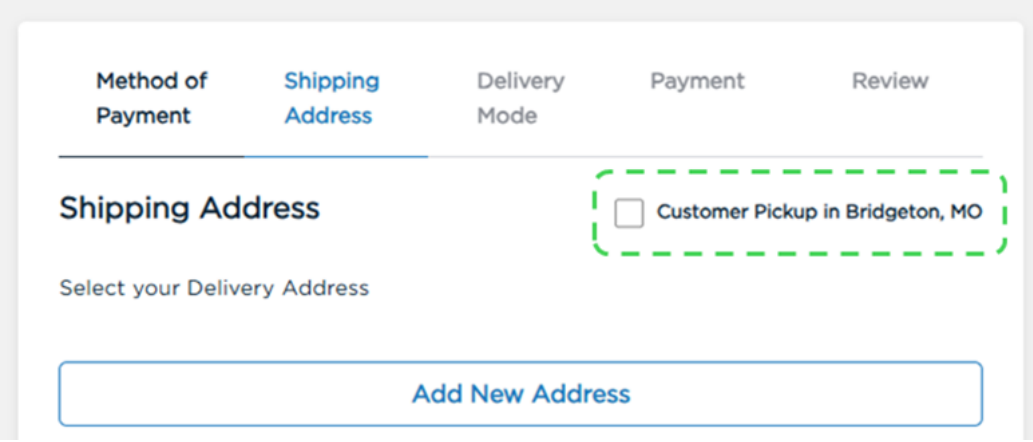
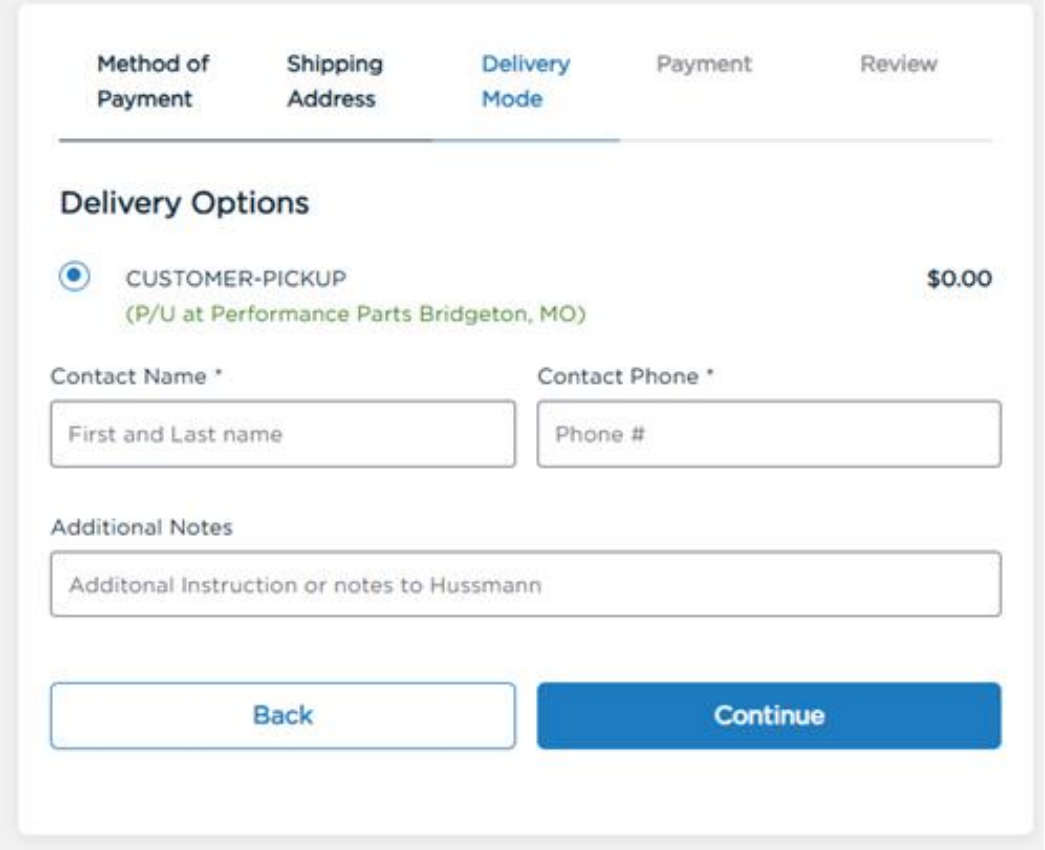
September 2025 Updates

Customer Pickup Option in Checkout

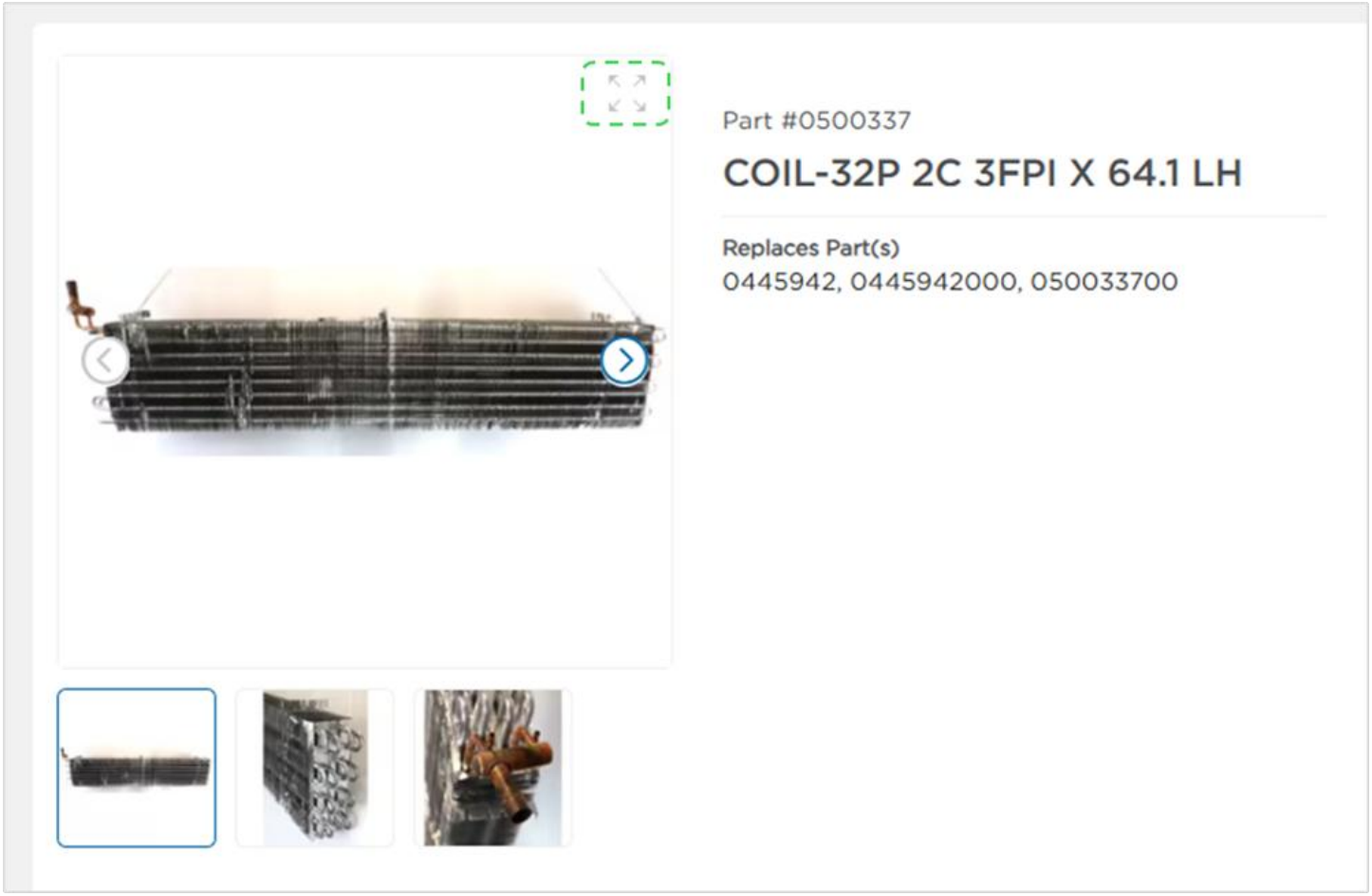
- You can now select Customer Pickup during checkout for orders picked up at our Bridgeton, MO warehouse.
- This option is designed for customers who prefer to manage their own pickup or freight provider, giving you greater flexibility in how you receive your orders.
- Please note: this is not the same as 3rd Party Shipping (where we ship on your provider's account). Customer Pickup is specifically for when you handle the pickup arrangements yourself.



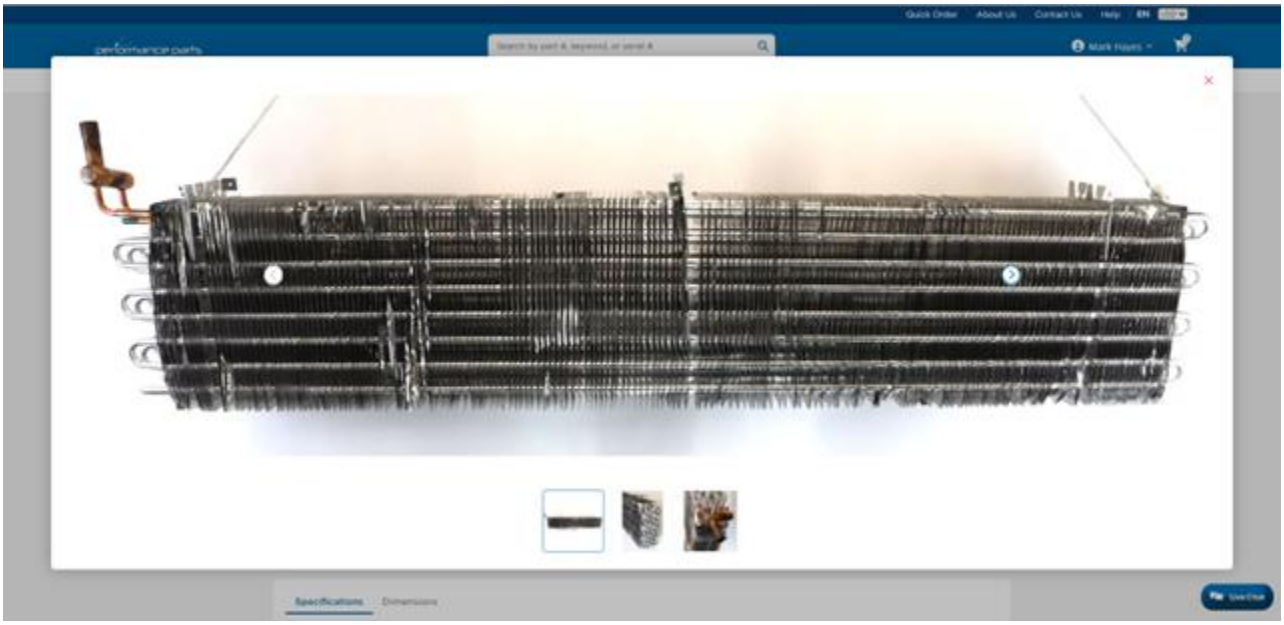


New Image Viewer for Products

Click on the expansion arrow in the top right corner, the image will expand and appear in a new full screen window. You can zoom in or download the image as well. Simply click the red “x” to exit. This works great in desktop and mobile versions.



Expanded view of the image viewer

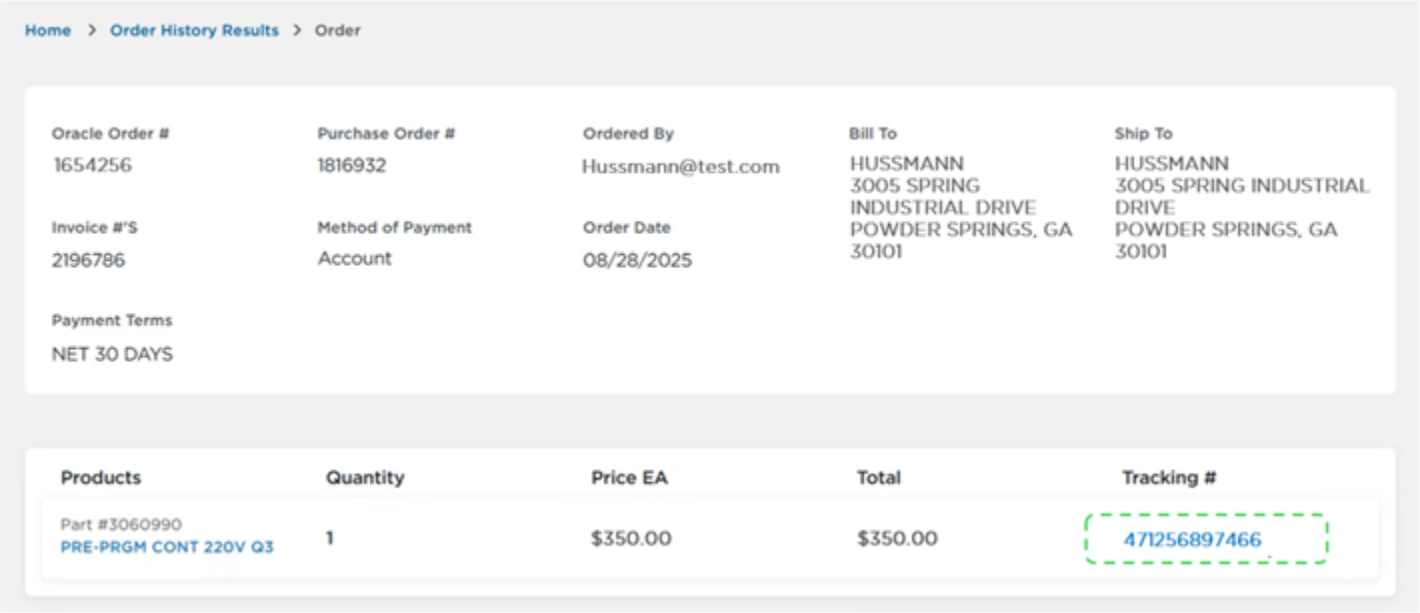


Order Detail View – Tracking Information and Additional Details

In this release, we have expanded the available information when viewing order details from your Order History found in My Account to give you greater visibility into your orders. New details now include:

- Tracking information with clickable link to shipper tracking page
- Order and Invoice Numbers
- Bill to and ship to addresses

To access, go to My Account => Order History and click on any order to view the information (when) available.



Need More?

Our team is standing by and always able to help you utilize the website most effectively.

Feel free to contact our Customer Engagement team at 855.HUSS.PRT (855.487.7778) whenever help is needed. Or by email at amparts@hussmann.com.